

PRODUCT UPDATE MEMO



To: Our Customers
From: Michael Verguldi, Product Manager - Medical
Date: August 6, 2013
Subject: AUTOTROL 180 CONTROL VALVES

Availability Update: Back on September 12, 2012 we reported the limited availability of complete valve assemblies and spare parts for the Autotrol 180 brass controller. We had hoped to provide parts for the valve until late December of 2014. However, our inventories have been depleted sooner than anticipated. As a result, we no longer have any parts to support the Autotrol 180 valve. All of the spare parts have been sold or removed from our shelves and are no longer available.

Nearly 5 years ago it became apparent that the manufacturer was no longer interested in making or supporting this product. We began the transition to standardize on the Fleck family line of control valves. We were also able to purchase as much inventory as possible to support the Autotrol 180 valve moving forward. Unfortunately that time has ended and we can no longer support the Autotrol 180 product with parts and/or service.

Customers are encouraged to contact Technical Support at 800-633-3080 to discover which Fleck model is best suited for their requirements. The Fleck 2850 is the typical acceptable replacement for the Autotrol 180 valve. There are some differences between the two, such as electrical and plumbing connections. Furthermore, replacing the media in the filtering device may be required as the distributor assembly may not be the same diameter. Be sure to consult with our Technical Support personnel to verify prior to purchase or scheduling field service replacement.

We appreciate your business and look forward to serving your water treatment needs of today and tomorrow.
