

PRODUCT UPDATE MEMO

To: Our Valued Customers

From: Richard Marmen, Engineering Manager

Date: August 7, 2015

Subject: 4400M-HX Hot Water Sanitization System / 4100M Heater



Between 2003 and 2011, Mar Cor has manufactured and installed over eighty (80) 4400M-HX Hot Water Sanitization Systems and 4100 Heaters throughout North America.

Since the product was first developed in 2003, there have been many advances in both technology and changes in expectations within the medical marketplace. To meet these challenges a complete redesigned and new product was developed and released; the BioPure HX2.

Effective June 15, 2015 Mar Cor Purification will no longer be offering and manufacturing the 4400M-HX System. Mar Cor Purification will not update, modify or do any other type of improvements on these products. Mar Cor Purification will continue to provide product support and technical assistance as required until the date listed below. If customers are in need of assistance, please have them contact Technical Support.

Starting August 1, 2018 we will no longer support the 4400M-HX platform. At that time, the use of the product is at the risk of the user since parts and technical support will no longer be readily available. Complaints concerning these products will not be taken into consideration and customers will be advised to contact their local Sales Representative for current RO devices or other appropriate water treatment technologies.