



**DIALYSIS
WATER**

SERVICE AND SUPPORT

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DIALYSIS WATER SERVICE & SUPPORT

We are one of the largest and most experienced water purification companies in dialysis in North America. We have been servicing Medical water treatment equipment for over 50 years and have an experienced nationwide team of technicians qualified to work on Medical water systems. We have a service office within 100 miles of over 70% of U.S. Medical customers.

Support Services



Equipment Installation



In-House & Online Training



Preventative Maintenance



Service DI & Carbon Exchange



Engineering Services

Equipment Installation

Whether you need a new 510(k) water purification system, or an upgrade to an existing one, we can design or modify a system around your needs from the largest range of medical devices in the marketplace.

FEATURED SERVICES

Factory Trained Technicians ensure proper installation of all system components.

System Start-Up includes balancing and adjustment of all critical operating parameters to ensure optimum system performance.

In-Depth Operator Training familiarizes your staff with every aspect of system operation and maintenance.

Storage & Distribution Piping Systems are designed and installed to deliver high purity water to your processes or points of use.

Water Training Programs

We offer several comprehensive training programs for medical water treatment from our experts. This includes water treatment technologies, system operation, maintenance procedures and troubleshooting techniques.

FEATURED SERVICES

Factory Training Seminars - 4 & 5 day comprehensive water treatment system training program for medical systems.

Online Training - Our on-line Water Solutions 12 course program contains valuable training and resource information about water for medical systems and provides 14 contact hour credits.

Factory Training Includes:

- Water System Components
- RO Theory & Fundamentals
- Cleaning & Disinfecting Issues
- Bacterial Treatment Concerns
- Hands-on Practicum



WE KNOW DIALYSIS WATER SERVICE



Preventative Maintenance Contracts

We offer a variety of service options to take the worry and expense out of water system maintenance. In addition, we offer customizable service contracts tailored to your system, your availability and your needs; all to help you maintain optimum water quality.

Water System Service Programs

MONTHLY, QUARTERLY, SEMI-ANNUAL AND ANNUAL SCHEDULED VISITS

- Scheduled preventative maintenance
- 24 Hour service & support
- Documentation of service work with each visit
- Extends the life of the system
- Parts & material discount & price guarantee
- All service & spare parts on one purchase order

Customize the Program for Your Dialysis Facility

You choose the option and service frequency for either central and/or portable systems.

Category	Service Work	
System Inspection	Operations Log Book Data	Remote Alarms Data
	Feed Water Chemistry Data	Storage Tank & Loop Data
	Blend Valve Performance Data	Distribution Pump Data
	Booster Pump Performance Data	UV Performance Data
	Pretreatment System Data	Deionization (DI) Data
	Cartridge Filter Data	Ultrafilter Data
	Reverse Osmosis (RO) Data	Water System Readings Data
	Control Panel Data	
Pretreatment	Pretreatment Rebedding Pretreatment Control Valve Rebuilds	Rental Carbon Tanks
Clean & Disinfect	RO Low/High pH Cleaning RO Chemical Disinfection	Chemical Disinfection of Loop and Storage
Water Replacement Parts	Prefilter Endotoxin Filter Vent Filter	Carbon Filters Membranes UV Lamps and Quartz Sleeves
Water Testing	AAMI Endotoxin*	Bacteria*
Other Services	RO Medical Device Full Service Rental DI Tanks	Emergency DI System

*Water Testing for Endotoxin and Bacteria is very specific and may have special circumstances to ensure the testing is accurate

SUPPORT SERVICES



Service Exchange Deionization

Service deionization is a portable DI and carbon exchange service that allows our customers to produce high purity water in an economical manner. A typical SDI system for Medical is used as standby in case of system malfunction or during servicing. We have regeneration plants in key locations in the US to provide timely and economical SDI services. Factory trained Service Technicians install and maintain the SDI systems with freshly regenerated ion exchange resins.

SOME OF THE BENEFITS OF AN SDI SYSTEM ARE:

- Low capital cost, high purity water system
- Provide temporary purified water in the event of equipment shutdown
- Service carbon to lower on site maintenance cost
- Stringent qualified regeneration processes and traceability procedures ensures SDI performance
- Water quality monitors and divert mechanisms to meet water quality standards

TYPES OF SDI

- Mixed Bed SDI
- Anion SDI
- Cation SDI
- Carbon



Visit mcpur.com for more information or call 1-800-633-3080

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